

Order Ahead Frequently Asked Questions-

Q: Why Order Ahead?

A: This allows for "No Contact Payment". Instead of touching money, this allows you to order from the website ("Mobile Ap" coming SOON) with your CC in your possession, avoiding "talking to order taker" and not passing your card to another avoiding germ transfer.

Q: How Do I Order Ahead Frozen Custard?

A: Order on website, Make sure you "ADD" Pick Up to your order, Select Time of Pick-up

Q: Won't Frozen Custard "Melt" from when I order online to my pick up time?

A: We will add any "hot" toppings (example: hot fudge, hot caramel...) on to your order at the time you arrive at the Pick up Window, so it doesn't melt, Cold Menu Items are Pre-made, Brown Bagged, Labeled with "your name" and stored in freezer.

Q: Once I Arrive at my desired time do I wait and stand in line at the Order Window?

A: HECK NO...INSTEAD, go directly to the PICK-UP Window. We will Open the window to get your name and order ready.

Q: Why order on the Mobile Ap?

A: This is not yet available at this time. We are working with "Apple" to make us our own AP on Apple and Android devices. When this becomes available, you can be in the area or out and about (at a show, dinner, etc..) to have your Luv-it Frozen Custard ready for pick up at your desired time WITHOUT THE LINE.